



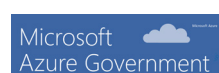
HOW BELGIAN SOCIAL SERVICE PROTECTS PERSONAL DATA IN SHAREPOINT SECURING SENSITIVE INFORMATION BETWEEN DYNAMICS 365 AND SHAREPOINT



SUCCESS STORY Wingerdbloei



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Customer
Wingerdbloei



Activity
Non-profit counselling center



Headquarters
Antwerp/ Belgium



Products and Services
CB Dynamics 365 to
SharePoint Permissions
Replicator



“We haven’t had any issues with the Dynamics 365 to SharePoint Permissions Replicator. It just does what it has to do.”

– Ben Born, Director of Support Services at Wingerdbloei

In the port city of Antwerp in Belgium, a non-profit counselling center Wingerdbloei works with young people and families. Wingerdbloei offers help in difficult parenting situations and provides residential facilities for young people in need. The counselling center has about 160 employees and supports 200 families in Antwerp.

The Problem with Personal Data Protection

According to the Director of Support Services at Wingerdbloei, the work process with families is organized via Dynamics 365 and SharePoint: the CRM holding families’ data files, and SharePoint – the related documents, one directory per family. “In a standard integration between

Dynamics 365 and SharePoint, the directories in SharePoint are open to all our instructors, no matter if they work with this particular family or not. Obviously, it is a violation of privacy and the GDPR”, says Ben Born.

Searching for Solution

As the Director of Support Services explains, Wingerdbloei started searching for a solution to missing synchronization for permissions and privileges immediately. But unfortunately, their consultant – an IT company who was dealing with the CRM installation, could not help. “So, we just started googling, and the Connecting Software’s solution came up”, he remembers.

CB Dynamics 365 to SharePoint Permissions Replicator is the only out-of-the-box GDPR compliant application that remedies this issue by automatically synchronizing Dynamics CRM privileges with SharePoint permissions. And it was exactly what the counselling center was looking for.

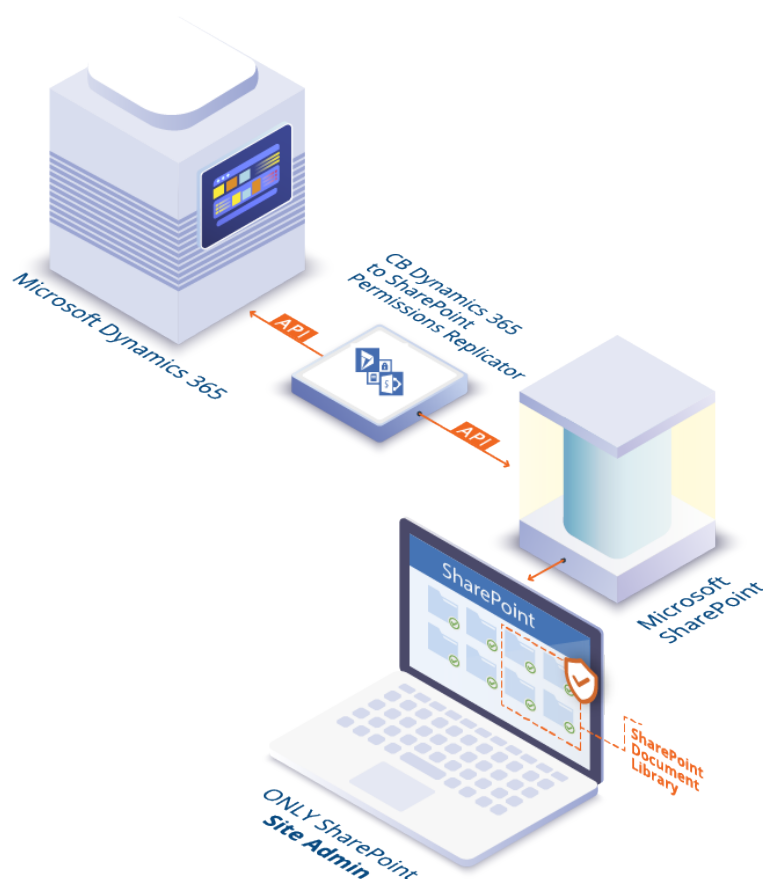
The Result: Privileges and Permissions in Sync

Because the IT department of the counselling center is quite small, writing an app with own efforts was out of question, and they knew they would need to rely on a third-party service. Therefore, CB Replicator by Connecting

Software was a right choice. Especially as a SaaS solution in this case, which is more convenient and cost-effective for smaller organizations.

“Our team managed the installation easily. My colleague couldn’t believe it was all up and running after only a couple of minutes”, says Ben Born.

The Wingerdbloei representative overseeing the IT infrastructure is completely satisfied with the result of the permissions synchronization between Dynamics 365 and SharePoint: “We haven’t had any issues with the Dynamics 365 to SharePoint Permissions Replicator. It just does what it has to do.”





Connecting Software

4949 S Syracuse St, Ste 550
Denver, CO 80237
United States
Phone: +1 (720) 577-3030

Handelskai 340/5
1020 Vienna,
Austria
Phone: +43 1 3707 200

Poľná 5626
901 01 Malacky
Slovakia
Phone: +421 (0) 34 7725637

Caminho de Santo António
n.º 243,
9020-002 Funchal
Madeira Island - Portugal
Phone: (+351) 291 945 098

